

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of March'2024
C.G.No.89/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M.Hemachalam, T.R. Kandriga Colony,
Puttur (M), Chittoor Dist. Complainant

AND

- | | |
|------------------------------------|-------------|
| 1. Dy. Executive Engineer/O/Puttur | |
| 2. Executive Engineer/O/Puttur | Respondents |

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 19.12.2023 at Puttur filed the complaint stating that at his agriculture land the electrical cable is damaged and it is to be replaced with new cable wire.
- 02.** The said complaint was registered as C.G.No.89/2023-24 and notices were issued to the respondents calling for their response. The

respondents submitted their response stating that subsequent to the complaint, they replaced the damaged electrical cable with new cable and thereby redressed the grievance of the complainant.

03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. When we contacted complainant through phone, the complainant reported that the damaged cable was replaced with new cable and requested to close the complaint as his grievance is redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

Vijay 06/03/2024
CHAIRPERSON

K. Ramasubrahmanyam Rao
Member (Finance) *06/3/2024*

S. S. S. S. S.
Member (Technical)

G. S. S. S. S.
Member (Independent) *6/3/2024*

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

